

# Decra Roof Tile Limited Warranty

Africa



Our obligations under these warranties are subject to the CONDITIONS and EXCLUSIONS overleaf and apply only if the roof tiles have been fitted by a Decra Certified or Trained Roofer in accordance with Decra Installation Manual or Guide.

## Standard environments:

Low/medium corrosion areas – more than 750m from breaking surf

### WEATHERPROOF



If any roof tile comprised in the roof fitted at the above address has been correctly installed and does not remain weatherproof (in force at the Date of Warranty) for a period of 50 years from the Date of Warranty, we will at our option, either repair or replace the affected roof tile.

### SURFACE COATING



If, as a direct result of a manufacturing defect, the textured surface coating of any roof tile comprised in the roof fitted at the above address deteriorates during the period (from the Date of Warranty) of 20 years, to the extent that, in our reasonable opinion, the appearance of the roof tile is substantially affected, then we will at our option, replace the affected roof tile, apply our surface coating to the affected roof tile or provide other reasonable compensation to the Purchaser.

During an Initial Period following the Date of Warranty, we will bear the full cost of fulfilling the warranties. During the subsequent period, those costs will be shared between us and the purchaser (or subsequent homeowner) as shown below.

	Initial Period Full cost of repair or replacement	Subsequent period Pro-rata share
Weatherproof warranty	First 25 years	Years 26 – 50, as per Schedule A
Surface Coating Warranty	First 10 years	Years 11 – 20, as per Schedule A

## Severely corrosive environments:

Exposed marine areas – less than 750m from breaking surf

### WEATHERPROOF



If any roof tile comprised in the roof fitted at the above address has been correctly installed and does not remain weatherproof (in force at the Date of Warranty) for a period of 25 years from the Date of Warranty, we will at our option, either repair or replace the affected roof tile.

### SURFACE COATING



If, as a direct result of a manufacturing defect, the textured surface coating of any tile comprised in the roof fitted at the above address deteriorates during the period (from the Date of Warranty) of 10 years, to the extent that, in our reasonable opinion, the appearance of the roof is substantially affected, then we will at our option, replace the affected products, apply our surface coating to the affected tile or provide other reasonable compensation to the Purchaser.

During an Initial Period following the Date of Warranty, we will bear the full cost of fulfilling the warranties. During the subsequent period, those costs will be shared between us and the purchaser (or subsequent homeowner) as shown below.

	Initial Period Full cost of repair or replacement	Subsequent period Pro-rata share
Weatherproof warranty	First 12 years	Years 13 – 25, as per Schedule B
Surface Coating Warranty	First 5 years	Years 6 – 10, as per Schedule B

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## Warranty Conditions & Exclusions

- The warranties apply only if the Purchaser has made full payment for the supply and fitting of the roof.
- As colour variations may exist in tiles manufactured at different times, we reserve the right to repair or replace a tile in the closest available colour in our range at the time of repair or replacement.
- The performance of individual tiles may be affected by the following. The warranties do not apply (and we are not liable) if:
  - the roof tiles are not maintained strictly in accordance with the Decra Roof Maintenance Guidelines issued by us from time to time;
  - the tiles are not stored, handled and installed strictly in accordance with the Decra Roofs Installation Manual issued by us from time to time;
  - any alteration or refurbishment work which is incorrectly done and not compatible with the roof;
  - the product manufacturers' recommendations relating to the use of roof cleaning products are not strictly followed;
  - the performance of the roof tiles has been affected by:
    - faulty roofing design or faulty installation such as, but not limited to, incorrect specification of the product, the inappropriate use of dissimilar metals or substitution with materials not supplied by us;
    - faulty design or workmanship in the creation of penetrations in the roof (e.g. aerials, solar panel, skylights, vents, pipework);
    - damage or associated caused by anyone walking, or other unusual traffic on the roof;
    - hailstones; moisture retaining substances; droppings from wildlife; pollutants; corrosive agents; fumes; dust; pollen; or organic growth;
    - defects in the structure on which the roof tiles have been fitted;
    - any unusual natural phenomena or act of god including, without limitation, earthquakes, fires, floods, lightning, heavy hail, the buildup of snow or other natural substances or winds stronger than those which the roof tiles ought reasonably to have been designed and built to withstand, given the building's location, site conditions, designs and any other relevant factors;
    - the use of grinders, skill saws, abrasive disks or hacksaws to cut the roof tiles during the installation.
  - the roof tiles are not installed in accordance with the requirements of respective local building code.
- The warranties do not cover (and we are not liable for):
  - installation of the roof tiles (this is the installer's responsibility);
  - corrosion resulted from the use of inappropriate or incompatible roof accessories with the roof tiles;
  - rust (red or white) on, or run off from rust on, roof fasteners or nails;
  - 'halos' of rust (red or white) on the surface of roof tiles surrounding fasteners;
  - normal wear and tear; natural weathering, variable darkening, gradual fading or chalking of roof tiles;
  - variations in the colour or texture of Textured Coated products arising from natural variations or the presence of other minerals in the crushed rock used in the chip with which the tiles are made;
  - damage caused by handling, transportation and installation of roof tiles.
- To the fullest extent permitted by law, we will not be liable for any consequential, indirect or special damage or loss of any kind whatsoever, including (without limitation) damage to other property or building elements, loss of profits or anticipated savings, or any such losses arising due to any delay by us in complying with our obligations under the warranties.
- Each of the limitations in paragraphs 3, 4 and 5 (and any part of each of those limitations) is a separate limitation applying even though one or more of the other limitations may be held not to apply in the circumstances.
- All warranties, liabilities and obligations, other than those specified in this warranty, are excluded to the fullest extent permitted by law.
- Any replacement or remedial work carried out under a warranty does not extend the term of any warranty.

## Other things you should know

- To claim under the warranties and as a condition of our liability under the warranties:
  - the Purchaser must deliver written notice of the claim to the email or business address below and complete the warranty claim form which we will provide by return email or post to the address you specify in the notice;
  - any claim must be made within 3 months of the date the Purchaser became aware (or ought to have been aware) of the matter giving rise to the claim.
- Any expense incurred in claiming under the warranties is to be borne solely by the Purchaser.
- This warranty does not apply to roof tiles installed in or near the geothermal areas (e.g. over a fumarole), industrial areas (e.g. heavy corrosive industrial emissions) and corrosive internal environments (e.g. intensive animal farming, fertilizer manufacturing or storage, applications which create corrosive fumes and pollutants).
- Subject to paragraph 1, this warranty extends to subsequent owners of the property.
- The benefits given by the warranties are in addition to other rights and remedies available to the Purchaser under any law which relates to the roof tiles, except to the extent excluded by this warranty.
- Any failure, delay or indulgence by us will not operate as a waiver. A waiver by us of any condition of these warranties is not a waiver of any other condition. No waiver is effective unless it is in writing.

Schedule A					
Weatherproof Warranty			Surface Coating Warranty		
Year	Company Contribution %	Purchaser/Owner Contribution %	Year	Company Contribution %	Purchaser/Owner Contribution %
1 - 25	100	Nil	1 - 10	100	Nil
26	50	50	11	50	50
27	48	52	12	45	55
28	46	54	13	40	60
29	44	56	14	35	65
30	42	58	15	30	70
31	40	60	16	25	75
32	38	62	17	20	80
33	36	64	18	15	85
34	34	66	19	10	90
35	32	68	20	5	95
36	30	70	21+	Nil	100
37	28	72			
38	26	74			
39	24	76			
40	22	78			
41	20	80			
42	18	82			
43	16	84			
44	14	86			
45	12	88			
46	10	90			
47	8	92			
48	6	94			
49	4	96			
50	2	98			
51+	Nil	100			

Schedule B					
Weatherproof Warranty			Surface Coating Warranty		
Year	Company Contribution %	Purchaser/Owner Contribution %	Year	Company Contribution %	Purchaser/Owner Contribution %
1 - 12	100	Nil	1 - 5	100	Nil
13	50	50	6	50	50
14	48	52	7	40	60
15	44	56	8	30	70
16	40	60	9	20	80
17	36	64	10	10	90
18	32	68	11+	Nil	100
19	28	72			
20	24	76			
21	20	80			
22	16	84			
23	12	88			
24	8	92			
25	4	96			
26+	Nil	100			

The warranties are given by **AHI Roofing Ltd.** as **Decra Roofing Systems** (referred to here as we or us).

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